

BALANCE UK LTD  
10 YEAR WARRANTY

1. If before the completion of 10 years from the date of purchase any defect which arises solely from faulty materials or workmanship in manufacture shall appear in the sash balance, Balance UK Ltd (the Company) hereby warrants to make good such defect either by repair or at the Company's option by replacement provided that the Company shall be under no liability for the goods alleged to be defective if they have been:

- 1.1 Stored without adequate protection against dust, contaminant, damage, corrosion or deterioration.
- 1.2 Subjected to any abnormal conditions or to misuse or neglect.
- 1.3 Involved in any accident or have not been installed or not maintained in accordance with manufacturers instructions.
- 1.4 Altered or modified.
- 1.5 Rendered defective through fair wear and tear.

Parts required or replaced under this warranty shall be warranted under these terms and the period of such subsequent warranty shall be subject to that part in whole calendar months which remains out of the original warranty period at the date the defect was notified to the Company.

2. The Company reserves the right in the case of defects in materials or equipment not manufactured by the Company in place of its right set out above, that the buyer shall be entitled only to receive the same benefit from the Company as received by the company under any guarantee or warranty given to it by the supplier of such materials or equipment.
3. Where the Buyer deals as a consumer within the meaning of section 12, Unfair Contract Terms Act 1977, the warranty does not affect consumer's statutory rights.
4. The benefit of this warranty shall not be capable of assignment without the consent of the Company.
5. All other terms as set out in the Company's general terms and conditions of sale.
6. This warranty is effective on sash balances purchased after 2<sup>nd</sup> April 2001.